



## DR. RACHEL HENDERSON, PH.D.

SPEAKER, TRAINER, AUTHOR, CONSULTANT

**"Inspire others to take action that impacts change in their lives and their organizations throughout the world"**

Dr. Rachel Henderson, Ph.D., MS, RN, HCRM has taught thousands of professionals across the healthcare industry strategies to immediately enhance the quality of care and practical actions that reduce liability exposure as a patient care provider.

Rachel blends her consulting background, coaching skills, and natural stage presence for every keynote, breakout session, and workshop. She ensures her audience is inspired to take immediate action and stocked with tools and structure to critically think through even the most unusual scenarios. She does this by combining a warm and compassionate style with a no-nonsense, straightforward approach that fosters personal accountability. Audiences experience an increased





ability to quickly identify and manage priorities, collaborate with other team members, and contribute in a meaningful way to their organization's success.



### Rachel's 4 Pillars

-  Quality
-  Integrity
-  Professionalism
-  Compassion

### Engage Rachel Today and Your Audience Will...

-  Align personal integrity at work
-  Define professionalism through the lens of professional practice and leadership
-  Embrace positive attitudes critical thinking during challenging situations
-  Foster personal accountability by pursuing personal goals with a sense of urgency.

### RACHEL'S MOST REQUESTED PROGRAMS

<https://www.espeakers.com/marketplace/profile/19588/simple>

#### Get Up! Get Dressed!

*Positive affirmation and stress reduction strategies.*

#### Uncommon Champions Sleep When They're Dead

*Three steps to that yield maximum achievement*

#### Legal Liability for Nurse Leaders

*Lead with risk reductions tactic in mind*

#### Nursing Documentation Strategies

*How to avoid risky documentation in electronic records.*

#### Evaluating Health Literacy in Contemporary Organizations

*Learn four essential tools for assessing the health literary of patients.*

[www.medicalegalconcepts.com](http://www.medicalegalconcepts.com) 800.259.8058 [rachel@ContactMLC.com](mailto:rachel@ContactMLC.com)



## PARTIAL CLIENT LIST

Washington Hospital  
 Martinsburg VA Medical Center  
 San Juan Regional Medical Center  
 UCLA Medical Center  
 PESI Healthcare  
 Coverys  
 James A Haley VAMC  
 UCFW Union 1625  
 Corpus Christi Children's Hospital

**“Inspirational”** You are genuine, funny, brilliant and inspirational. Awesome seminar! One of the best I've been to.  
 A.S. Registered Nurse, Albuquerque Hospital

**“Quality”** Rachel provides the highest quality of work, whether analyzing legal issues related to nursing care or regulatory compliance standards. She is very knowledgeable, articulate, easy to work with, and reliable.  
 K.C. Clinical Assistant Professor, FIU

**“Professional”** Rachel is an ultimate professional. I have had the pleasure of working with her in multiple capacities since the mid 80's and each time have been enriched by her knowledge and professionalism.  
 J.C.S. Director of Education, AHMC Healthcare

**“Best Investment”** I've attended many conferences and Rachel is unique and focused on individual needs. She has a very approachable style and willing to share. Hands down the best investment I've made in my career!  
 L.L. Owner, Coastal Legal

## DIFFERENTIATORS – Expertise

- **Leadership and Training**
  - President – Florida Speakers Association
  - National Speakers Association (NSA) member
  - 70,000 nurses trained (leadership, seminar, conferences)
  - 25+ years of Executive Advising, Training, Coaching
- **Project Management, Training, Workshops**
  - Legal Aspects of Healthcare seminars
  - Continuing Education Provider since 2004
  - TeamSTEPPS
- **Qualifications / Certifications**
  - Ph.D. Public Policy & Administration: Law and Policy
  - Healthcare Risk Manager (HCRM)
  - Legal Nurse Consultant/Expert Witness Testimony
  - 36+ years clinical, management, education experience
  - MS, Nursing
  - Published author: textbooks and peer-reviewed journals

